

RCA No.: 8 Original

Sheet No. Appendix A

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JAN 09 2015

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

Chugach Electric Association, Inc.

N

APPENDIX A

Member Services: Billing and Contract Forms


N

Tariff Advice No: 395-8

Effective:

March 20, 2015

Issued by: Chugach Electric Association, Inc.
P.O. Box 196300, Anchorage, Alaska 99519-6300

By: 
Bradley W. Evans

Title: Chief Executive Officer

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JAN 09 2015



APPLICATION FOR SERVICE RESIDENTIAL MEMBERSHIP AGREEMENT

Member-Acct No _____

New Account

Existing Account

Identification and Fees

Member Fee \$ _____

Deposit \$ _____

TOTAL \$ _____

Start date _____

Effective date _____

Connect Fee \$ _____

Copy Picture ID _____

CSR initials _____

Date _____

STATE OF ALASKA REGULATORY COMMISSION OF ALASKA

Customer & billing information

Applicant

Legal Name (First name, MI, Last name) _____

Social Security No. _____

Driver's License No. _____

Joint Applicant

Legal Name (First name, MI, Last name) _____

Social Security No. _____

Driver's License No. _____

Mailing Address

Street Address or PO Box _____

Unit No. _____

Primary Phone _____

Cell Phone _____

City _____

State _____

Zip Code _____

Paperless Election Materials

Email Address _____

Paperless Billing PIN # _____ (Choose a 4-digit # - no letters)

Select a Personal Identification No. (PIN) to access your account by telephone or on the Internet. Your PIN number will automatically be set up with the last four digits of your Social Security Number unless you specify otherwise.

Service location information

Service Address

Street Address _____

Unit No. _____

or

Meter No. _____

or

Subdivision _____

Block _____

Lot _____

Property Status:

Own

Rent

If renting, please provide landlord information

Landlord Name _____

Home Phone _____

Work Phone _____

Landlord Address

Street address _____

Unit No. _____

City _____

Zip Code _____

Other adults residing at address

Power of Attorney Designation (Optional)

Name	Relationship	Social Security No.	Applicant Initials

Name	Relationship	Social Security No.	Applicant Initials

By signing my initials in the right hand column, I hereby appoint this person to act as my attorney in-fact to connect and disconnect electrical service on this membership, to receive all funds on my behalf, and otherwise to represent and act for me with respect to such service, and I hereby confirm and ratify whatever he/she may do in that regard. I understand that this appointment does not grant voting rights for my membership.

Agreement

I agree to comply with Chugach Electric Association Inc.'s Bylaws and its regulations and tariffs as amended. I agree to provide safe and unobstructed access to premises to Chugach employees and to promptly pay all Chugach bills by the due date. I understand that my failure to comply can result in suspension of service and termination of membership. It is mutually agreed that acceptance of this application constitutes a contract which will continue until termination as provided in Chugach's tariff, which is available upon request at Chugach.

Signature

Applicant _____ Date _____ Joint Applicant _____ Date _____

Chugach Electric Association, Inc. - 5601 Electron Drive - P.O. Box 196300 - Anchorage, Alaska 99519-6300 - www.chugachelectric.com
Customer Service (907) 563-7366 or (800) 478-7494 - Fax (907) 762-4678 - service@chugachelectric.com

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A-1

Page 1 of 1

TA395-8

Effective: March 20, 2015

JAN 09 2015



Member-Acct No _____

New Account

Existing Account

Start date STATE OF ALASKA-
REGULATORY COMMISSION OF ALASKA

APPLICATION FOR SERVICE BUSINESS MEMBERSHIP AGREEMENT

Identification and Fees

Member Fee \$ _____ Connect Fee \$ _____

Deposit \$ _____ Copy Picture ID _____

TOTAL \$ _____ CSR initials _____ Date _____

Customer & billing information

Applicant's Name _____
(Legal Name of Company or if Sole Proprietorship, Name of Individual, include DBA's)

Attention (Name of Contact Person) _____

Mailing Address _____ Business Phone _____

Street Address or PO Box _____ Unit No. _____

FAX Number _____

City _____ State _____ Zip Code _____ Paperless Election Materials

Email address _____ Paperless Billing PIN # _____ (Choose a 4-digit # - no letters)

Select a Personal Identification No. (PIN) to access your account by telephone or on the Internet. Your PIN number will automatically be set up with the last four digits of your Social Security Number unless you specify otherwise.

Service location information

Service Address _____
Street Address Unit City Zip

If different than above:

Local Business Phone #1 _____ #2 _____ FAX _____ Email _____

Property Status: Own Rent If renting, please provide landlord information

Landlord Name _____ Phone Number _____

Landlord Address _____
Street Address Unit No. City Zip Code

Business Information

Type of Business _____ Business License _____ Federal ID _____

Person(s) authorized to transact business on this account (in addition to partners listed below):

Name _____ Contact Phone Number _____

Name _____ Contact Phone Number _____

Business and Bank References _____

Sole Proprietorship

Name of Proprietor _____ Driver's License No _____ Social Security No _____

Corporation* LLC* Government Partnership *Must provide corporate guarantee on reverse side

Corporate Officers / Members / Partners

Name _____ Title _____ Driver's License No. _____

Name _____ Title _____ Driver's License No. _____

Name _____ Title _____ Driver's License No. _____

Agreement

I agree to comply with Chugach Electric Association Inc.'s By-Laws and its regulations and tariffs as amended. I agree to provide safe and unobstructed access to premises to Chugach employees and to promptly pay all Chugach bills that are due. I understand that my failure to comply can result in suspension of service and termination of membership. It is mutually agreed that acceptance of this application constitutes a contract which will continue until termination as provided in Chugach's tariff, which is available upon request at Chugach.

Signature

APPLICANT SIGNATURE / TITLE _____ PRINTED NAME OF APPLICANT / TITLE _____

GUARANTEE OF CORPORATE ACCOUNT

THIS AGREEMENT is made this _____ day of _____, 20____, by and between _____

(person/s guaranteeing account) (Guarantor/s) and Chugach Electric Association, Inc. (Chugach).

In consideration of financial accommodation given or to be given to _____
(Member) by Chugach, the Guarantor(s) hereby jointly and severally, with all other guarantors, guarantee payment to Chugach, its successors and/or assigns, in whole or in part, of all liabilities and indebtedness which the Member has incurred or may incur to Chugach.

Chugach may apply all money received from the Member, or from collateral or otherwise, upon such part of the Member's indebtedness as Chugach designates, without in any way limiting or lessening the liabilities of the undersigned under this Guarantee.

Chugach shall not be required to exhaust its recourse or take any action against the Member or other parties on the collateral it may hold before being entitled to payment by the undersigned of all amounts hereby guaranteed, but may make such demand and may take such actions as it deems advisable.

This shall be a continuing guarantee and shall be binding without notice to the undersigned of its acceptance, and shall cover all liabilities which the Member may incur or be under, including indebtedness arising under successive transactions and any extension or renewal thereof, until the undersigned shall have given Chugach notice in writing to make no further advances on the security of this Guarantee.

This Guarantee shall be revocable only as to transactions entered into by Chugach subsequent to its receipt of written notice by the Guarantor(s) of termination. Such notice by any one or more of the Guarantor(s) shall not lessen or diminish in any way the liability of any other guarantors on any indebtedness or liability incurred prior to receipt by Chugach of such notice, nor shall it lessen or diminish the liability of other guarantors of the Member who do not give such notice. In the event that revocation of this Guarantee by one or more of the Guarantor(s) leaves Chugach without adequate security for payment of subsequent indebtedness of the Member, it is understood that Chugach may take such further action to secure payment as may be lawful under the circumstances, including requiring an additional security deposit.

The Guarantor(s) waive notice of acceptance of the Guarantee, and notice of transactions between Chugach and the Member, and further waive notice of the incurring of liability by the Member, and of the amounts and terms thereof, and of all defaults or disputes with the Member, and of the settlement or adjustment of such defaults or disputes.

The Guarantor(s), without affecting their liability under this Guarantee in any respect, consent to waive notice of default on the part of the Member.

The Guarantor(s), without affecting their liability under this Guarantee in any respect, consent to and waive notice of all changes of terms, the withdrawal or extension of credit or time to pay, the release of the whole or any part of the indebtedness, the settlement or compromise of differences, the acceptance or release of security, the acceptance of notes, trade acceptances, or any other form of obligation for the Member's indebtedness, and the demand, protest and notice of protest of such instruments or their endorsements.

The Guarantor(s) guarantee and represent that they are stockholders, directors, officers of and/or are financially interested in the Member.

Nothing contained in this Guarantee shall be construed as an obligation on Chugach's part to extend credit to the Member, nor as an obligation to continue to extend credit to the Member.

DATED: _____
Guarantor Signature (Do not use corporate or business titles.)

DATED: _____
Guarantor Signature (Do not use corporate or business titles.)

STATE OF ALASKA)
) ss.
THIRD JUDICIAL DISTRICT)

I HEREBY CERTIFY that on the ___ day of _____, 20___, before me, the undersigned, a Notary Public in and for the State of Alaska, personally appeared _____ known to me to be the person(s) whose name(s) is/are subscribed to within the instrument, and acknowledged that he/they executed the same voluntarily and of his/their own will for the uses and purposes set forth therein.

NOTARY PUBLIC in and for Alaska
My Commission Expires: _____



NEW MEMBER
1234 RESIDENCE ST
ANCHORAGE, ALASKA 99515
RECEIVED

JAN 09 2015

Service Address 1234 RESIDENCE ST		Meter Number IS12345678	Member Number 1234567	Account Number 123456 STATE OF ALASKA REGULATORY COMMISSION OF ALASKA
Previous Read Date 09-04-2013	Current Read Date 10-03-2013	Days of Service 29	Bill Number 1234567	Rate Class Residential
Previous Read 91222	Current Read 91542	Total kWh Usage 320	Bill Date 10-07-2013	Read Type Actual Read
			Due Date 11-01-2013	Amount Due \$52.16

Description of Charges

Previous Balance		47.86
Payment 10-01-2013 - Thank You		-47.86
Current Balance		0.00
Customer Charge		5.00
Energy	320 x 0.08472	27.11
Fuel	320 x 0.039950	12.59
Regulatory Cost Charge	320 x 0.000578	0.18
FIW Renewable Energy Adj *	320 x 0.001870	0.60
Purchased Power	320 x 0.008580	2.75
2% Underground Charge		1.02
Total New Electric Charges		52.16
Total Balance		\$52.16

Member Corner

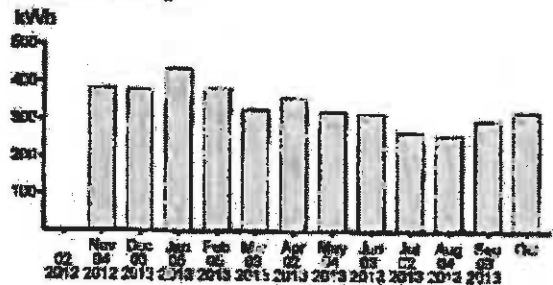
* Represents the cost difference of Fire Island renewable wind power compared to other generation. For more information visit www.chugachelectric.com

Volunteers needed. Deadline to apply to serve on Chugach's Bylaws, Nominating or Election committees is November 27, 2013. Visit www.chugachelectric.com for more info.

Effective October 1, Chugach decreased Fuel rates and increased Purchased Power and FIW Renewable Energy Adj rates. These changes are subject to final approval by the RCA.

0101081000

Your Usage



PLEASE DETACH HERE AND RETURN THIS PORTION WITH YOUR PAYMENT
P.O. BOX 195790, ANCHORAGE, AK 99518-0700



Bills are due and payable on the date rendered and subject to late fee if payment is not received by date shown.

Please make checks payable to CHUGACH ELECTRIC ASSOCIATION

1390

0001176592003651720000052167

NEW MEMBER
1234 RESIDENCE ST
ANCHORAGE ALASKA 99515

TA395-8

Bill #	1234567
Member #	1234567
Account #	123456
Due Date	11-01-2013
Total Amount Due	\$52.16
Amount Enclosed	

Effective: March 20, 2015

0001176592003651720000052167

JAN 09 2015

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

How to Contact Us

24-Hour Payment Line
(907) 762-7853

24-Hour Account Information
Online: www.chugachelectric.com
Use your member account number and PIN to access billing, payment, and usage information 24-hours a day.

By E-Mail
service@chugachelectric.com

By Telephone
Toll Free (in Alaska)
(800) 478-7494

Customer Service
(907) 563-7366

Credit & Collections
(907) 563-5080

Customer Service & Credit Fax
(907) 762-4678
Monday through Friday - 8:00 am to 5:00 pm

By Mail
P.O. Box 186300
Anchorage, AK 99519-8300

In Person
Customer Service Center Lobby
5601 Electron Drive, Anchorage
Monday through Friday - 8:30 am to 5:00 pm

Chugach Account Services

AutoPay Pay your Chugach bill automatically from your checking account. No more envelopes and stamps. You'll receive a monthly statement for your records. There is no charge for this payment service.

PrePay Receive a 3.25% discount on your account when you prepay your annual Chugach bill based on your 12-month average use.

Paperless Billing Paperless Billing saves resources. Stop the paper waste and sign up to receive email notice each month when your electric bill is ready and a one-time \$5.00 credit will be applied to each account enrolled. Combine paperless billing with AutoPay for even more convenience.

LevelPay Pay the same amount every month based on your average monthly electric use. Enrollment is in March and April of each year.

Questions About Your Bill

If you believe your bill is incorrect, notify Customer Service in person, by phone or mail, or send an e-mail to the address on the left. Please include the reason why you feel your bill is not correct, your question will be investigated and you will have an opportunity to meet in person. If you wish to discuss your bill in further detail. If you are not satisfied with the resolution of your inquiry, you may contact the Regulatory Commission of Alaska, 701 W. 8th Avenue, Suite 300, Anchorage AK 99501, (907) 276-8222 or (800) 393-2782, or fax: (907) 276-0160; TTY (907) 276-4533.

Even if you have provided notification that you do not agree with your bill, the undisputed portion of the bill is still due by the date shown on the bill while your request is being reviewed. Chugach reserves the right to terminate service for non-payment of the undisputed portion of the bill.

Late Payments & Delinquent Charges

A late fee may be charged on balances not paid by the due date. A bill not paid in full within 40 days of the billing date is delinquent. A bill not paid in full within 95 days of the billing date is subject to disconnection.

Payment Arrangements

If you have a financial hardship and cannot pay your bill by the due date or need payment arrangements, please contact Chugach Credit® (907) 563-5080.

Who to Call for Additional Help in Paying Your Bill
There are also community organizations and resources that can help if you need further assistance to prevent disconnection of your service.

Heating Assistance

State of Alaska Heating Assistance Program
(907) 465-3058 10072 Glacier Highway, Suite 305
Juneau AK 99801

Municipality of Anchorage Aging and Disability Resource Center
(907) 343-7770 or 211 825 L Street, Anchorage, AK 99501

Medical & Emergency Information

If this residence is occupied by a person who is seriously ill, elderly, handicapped, or dependent on a life support system, please notify Chugach Credit at 563-5080 immediately.

Definitions

Customer Charge

A fixed monthly charge to cover the cost of billing, customer education and metering.

Energy Charge

A monthly charge based on the total energy used during the billing period. This charge covers variable and fixed costs associated with the operation and maintenance of generation, transmission and distribution facilities.

Demand Charge

This charge applies only to customers that receive service under a Large General Service rate schedule. It is based on the maximum amount of demand required by the customer during the billing period. The demand billed is based on the highest average load for a 15-minute period. The demand charge covers fixed costs associated with the operation and maintenance of generation, transmission and distribution facilities.

Fuel

A charge that provides for the recovery of natural gas expenses associated with the operation of Chugach generation facilities. This charge is assessed on the number of kilowatt hours used by the customer during the billing period.

Purchased Power

A charge that provides for the recovery of purchased power expenses related to electricity purchased from other suppliers of generation.

2% Underground Charge

A charge mandated by the State of Alaska and the Municipality of Anchorage to fund the conversion of distribution lines from overhead to underground within the Municipality of Anchorage. This charge is only assessed to members that receive service within the Municipality of Anchorage.

Regulatory Cost Charge

A charge applied to all retail customer billings to fund a portion of the budget of the Regulatory Commission of Alaska. The charge is set by the Commission.

FIW Renewable Energy Adj.

Identifies the additional cost of Fire Island wind on a per kWh basis. It represents the difference between the average cost of electric energy from Chugach's other resources and the cost of Fire Island wind energy.

Paying Your Bill

Current bills are due 25 days from the mailing date as shown on the billing statement. Chugach accepts payments made by mail or in person. Chugach offers AutoPay by Checking, a free service to automatically pay your electric bill every month using your bank account. Credit card and electronic check payments may also be made via the Chugach website or IVR for a small fee collected by a 3rd party payment processor. Other payment options may be available through your own financial institution for little or no cost. Contact your own financial institution for more information.

Chugach does not accept post-dated checks. A post-dated check received will be processed on the date of receipt. Any non-sufficient funds fees incurred as a result of the processing of a post-dated check will be the responsibility of the customer.

s & Other Charges

Customers that have been disconnected for non-payment are required to pay the outstanding delinquent balance on the account, reconnection fee, and may be required to pay an additional deposit before service reconnection.

Additional Deposit

A deposit of up to two times the average monthly bill may be required to re-establish accounts that were disconnected for non-payment.

Reconnect

During Office Hours - \$41.00 Outside of Office Hours - \$87.00
Holiday or Emergency (Restoring Crew Call Out) - \$372.00

Meter Tampering - \$200.00

Return Item - \$17.00

Field Contact Fee - \$10.00

Fees will include any applicable bills and finance charges, and are subject to change.

CHUGACH POWERING ALASKA'S FUTURE Rev. 11/2014

FEAR 3-1/2" FROM BOTTOM

Change of Address or Contact Information

Please complete this section or call Customer Service at (907) 563-7366

Name _____
Address _____
City _____ State _____ Zip _____
Telephone Day () _____
Evening () _____
Fax () _____
Mail _____

Moving?

Please contact us at least one business day in advance of the date you want your electric account closed.



RECEIVED

JAN 09 2015

NEW MEMBER
1234 RESIDENCE ST
ANCHORAGE ALASKA 99515

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

Member Number 1234567		Account Number 123456		
Service Address 1234 RESIDENCE ST	Meter Number IS1234567	Bill Number 1234567	Rate Class Residential	
Previous Read Date 09-04-2013	Current Read Date 10-03-2013	Days of Service 29	Bill Date 10-07-2013	Read Type Actual Read
Previous Read 11205	Current Read 11725	Total kWh Usage 520	Due Date 11-01-2013	Amount Due \$216.00

Description of Charges

Previous Balance		-190.08
Payment 09-19-2013 - Thank You		-216.00
Plan Balance Prior to this Bill		-406.08
Customer Charge		8.00
Energy	520 x 0.08472	44.05
Fuel	520 x 0.039050	20.31
Regulatory Cost Charge	520 x 0.000579	0.30
FIW Renewable Energy Adj.	520 x 0.001870	0.97
Purchased Power	520 x 0.008580	4.45
2% Underground Charge		1.58
Total New Electric Charges		78.65
Total Balance		\$-326.43

Member Corner

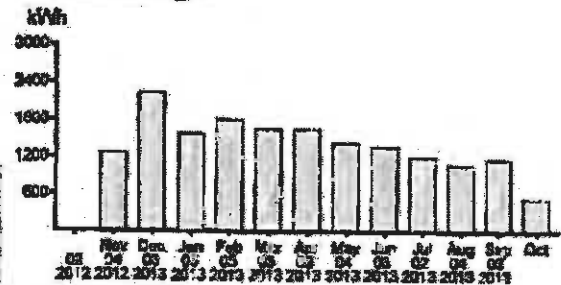
* Represents the cost difference of Fire Island renewable wind power compared to other generation. For more information visit www.chugachelectric.com

Volunteers needed! Deadline to apply to serve on Chugach's Bylaws, Nominating or Election committees is November 27, 2013. Visit www.chugachelectric.com for more info.

Effective October 1, Chugach decreased Fuel rates and increased Purchased Power and FIW Renewable Energy Adj. rates. These changes are subject to final approval by the RCA.

0101491000

Your Usage



Level Pay Summary

Your Level Pay Amount	Actual Charges	Current Plan Balance
216.00	79.65	-326.43

PLEASE DETACH HERE AND RETURN THIS PORTION WITH YOUR PAYMENT
P.O. BOX 198760, ANCHORAGE, AK 99519-8760



Bills are due and payable on the date rendered and subject to late fee if payment is not received by date shown.
Please make checks payable to CHUGACH ELECTRIC ASSOCIATION.

Bill #	1234567
Member #	1234567
Account #	123456
Due Date	11-01-2013
Total Amount Due	\$216.00
Amount Enclosed	



NEW MEMBER
1234 RESIDENCE ST
ANCHORAGE ALASKA 99515

TA395-8

Effective: March 20, 2015

0001176750003606080000216005

JAN 09 2015

How to Contact Us

24-Hour Payment Line
(907) 762-7800

24-Hour Account Information

Online www.chugachelectric.com
Use your member account number and PIN to access billing, payment, and usage information 24-hours a day.

By E-Mail
service@chugachelectric.com

By Telephone

Toll Free (in Alaska)
(800) 478-7494

Customer Service
(907) 563-7366

Credit & Collections
(907) 563-5080

Customer Service & Credit Fax
(907) 762-4678
Monday through Friday - 8:00 am to 5:00 pm

By Mail

P.O. Box 196300
Anchorage, AK 99518-6300

In Person

Customer Service Center Lobby
5601 Electron Drive, Anchorage
Monday through Friday - 8:00 am to 5:00 pm

Paying Your Bill

Current bills are due 25 days from the mailing date as shown on the billing statement. Chugach accepts payments made by mail or in person. Chugach offers AutoPay by Checking, a free service to automatically pay your electric bill every month using your bank account. Credit card and electronic check payments may also be made via the Chugach website or A/R for a small fee collected by a 3rd party payment processor. Other payment options may be available through your own financial institution for little or no cost. Contact your own financial institution for more information.

Chugach does not accept post-dated checks. A post-dated check received will be processed on the date of receipt. Any non-sufficient funds fees incurred as a result of the processing of a post-dated check will be the responsibility of the customer.

es & Other Charges

ounts that have been disconnected for non-payment are required to pay the outstanding delinquent balance on the account, reconnection fee, and may be required to pay an additional deposit before service reconnection.

Additional Deposit

A deposit of up to two times the average monthly bill may be required to re-establish accounts that were disconnected for non-payment.

Reconnect

During Office Hours - \$44.00 Outside of Office Hours - \$87.00
Holiday or Emergency (Requiring Crew Call Out) - \$372.00

Enter Tampering - \$200.00

Return Item - \$17.00

Field Contact Fee - \$10.00

Fees will include any applicable late and finance charges, and are subject to change.

Chugach Account Services

AutoPay Pay your Chugach bill automatically from your checking account. No more envelopes and stamps. You'll receive a monthly statement for your records. There is no charge for this payment service.

PrePay Receive a \$25 discount on your account when you prepay your annual Chugach bill based on your 12-month average use.

Paperless Billing Paperless Billing saves resources. Stop the paper waste and sign up to receive email notice each month when your electric bill is ready and a one-time \$5.00 credit will be applied to each account enrolled. Combine paperless billing with AutoPay for even more convenience.

LevelPay Pay the same amount every month, based on your average monthly electric use. Enrollment is in March and April of each year.

Questions About Your Bill

If you believe your bill is incorrect, notify Customer Service in person, by phone or mail, or send an e-mail to the address on the left. Please include the reason why you feel your bill is not correct. Your question will be investigated and you will have an opportunity to meet in person, if you wish, to discuss your bill in further detail. If you are not satisfied with the resolution of your inquiry, you may contact the Regulatory Commission of Alaska, 701 W. 8th Avenue, Suite 300, Anchorage, AK 99501, (907) 278-6222 or (800) 390-2782, or fax (907) 278-0160. TTY (907) 278-4633.

Even if you have provided notification that you do not agree with your bill, the undisputed portion of the bill is still due by the date shown on the bill while your request is being reviewed. Chugach reserves the right to terminate service for non-payment of the undisputed portion of the bill.

Late Payments & Delinquent Charges

A late fee may be charged on balances not paid by the due date. A bill not paid in full within 40 days of the billing date is delinquent. A bill not paid in full within 55 days of the billing date is subject to disconnection.

Payment Arrangements

If you have a financial hardship and cannot pay your bill by the due date or need payment arrangements, please contact Chugach Credit (907) 563-5080.

Who to Call for Additional Help in Paying Your Bill

There are also community organizations and resources that can help if you need further assistance to prevent disconnection of your service.

Heating Assistance

State of Alaska Heating Assistance Program
(907) 465-3058 10002 Glacier Highway, Suite 305
Juneau, AK 99801

Municipality of Anchorage Aging and Disability Resource Center
(907) 343-7770 or 211 825 L Street, Anchorage, AK 99501

Medical & Emergency Information

If this residence is occupied by a person who is seriously ill, elderly, handicapped, or dependent on a life support system, please notify Chugach Credit at 563-5080 immediately.

Definitions

Customer Charge A fixed monthly charge to cover the cost of billing, customer service, and metering.

Energy Charge A monthly charge based on the total energy used during the billing period. This charge covers variable and fixed costs associated with the operation and maintenance of generation, transmission and distribution facilities.

Demand Charge This charge applies only to customers that receive service under a Large General Service rate schedule. It is based on the maximum amount of demand required by the customer during the billing period. The demand billed is based on the highest average load for a 15-minute period. The demand charge covers fixed costs associated with the operation and maintenance of generation, transmission and distribution facilities.

Fuel A charge that provides for the recovery of natural gas expenses associated with the operation of Chugach generation facilities. This charge is assessed on the number of kilowatt hours used by the customer during the billing period.

Purchased Power A charge that provides for the recovery of purchased power expenses related to electricity purchased from other suppliers of generation.

2% Underground Charge A charge mandated by the State of Alaska and the Municipality of Anchorage to fund the conversion of distribution lines from overhead to underground within the Municipality of Anchorage. This charge is only assessed to members that receive service within the Municipality of Anchorage.

Regulatory Cost Charge A charge applied to all retail customer billings to fund a portion of the budget of the Regulatory Commission of Alaska. The charge is set by the Commission.

FW Renewable Energy Adj. Identifies the additional cost of Fire Island wind on a per kWh basis. It represents the difference between the average cost of electric energy from Chugach's other resources and the cost of Fire Island wind energy.

Page 3-1/2 FROM BOTTOM

Change of Address or Contact Information
Please complete this section or call Customer Service at (907) 563-7366.
Name _____
Address _____
City _____ State _____ Zip _____
Telephone Day () _____
Evening () _____
Fax () _____
E-Mail _____
Moving?
Please contact us at least one business day in advance of the date you want your electric account closed.



5601 Electron Drive, Anchorage
(907) 563-5060

DELINQUENT ACCOUNT RECEIVED NOTICE

JAN 09 2015

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

**YOUR ELECTRIC SERVICE WILL BE
DISCONNECTED ON OR AFTER DATE
SHOWN BELOW.**

Shutoff Date:

AMOUNT DUE:

Payment of your bill as shown on this notice must be received in our office before the shutoff date to prevent disconnection of your electric service. To ensure the Credit Department is promptly notified of your payment, bring payment to the office.

Member-Account Number:

Service Address:

Please note: The amount due shown on this notice includes current, past due, and delinquent balances. Delinquent amounts must be paid to prevent service disconnection. Service disconnected for non-payment will be restored within 3 working days when delinquent and reconnect charges are paid. A security deposit may also be required.

Payment vendor phone line for Chugach bill payment is 762-7803.

MEDICAL EMERGENCY INFORMATION:

IMPORTANT – If this residence is occupied by a person who is seriously ill, elderly, handicapped or dependent on life support systems, please notify the Credit Department at 563-5060 IMMEDIATELY.

CHARGES FOR RECONNECTION:

An additional deposit of up to two times the average monthly bill will be assessed to an account which has been disconnected. In addition, as provided by tariff, the following reconnect fees will apply:

- 1) During office hours - \$41.00;
- 2) Outside office hours - \$87.00;
- 3) Call-out reconnect charge = \$372.00.

DEFERRED PAYMENT PLAN:

You may contact the utility for information regarding a deferred payment arrangement or other remedies which may be available to you.

DISPUTES:

To dispute this bill and/or the pending disconnection of service, you should visit Chugach at 5601 Electron Drive, Anchorage, Alaska or call (907) 563-5060. Chugach reserves the right to disconnect service after allowing you an opportunity to discuss the dispute, either in person or by phone. If Chugach continues to find the disconnection of service is justified. You are also entitled to file a complaint with the Regulatory Commission of Alaska under 3AAC48.120 or 3AAC48.130 if you are not satisfied with Chugach's response or the resolution of your contested bill or tariff provision.

REGULATORY COMMISSION OF
ALASKA (RCA)
1-907-276-6222
1-800-390-2782 In-State
701 West 8th Avenue, Suite 300
Anchorage, AK 99501

AGENCIES FOR ASSISTANCE

State of Alaska
Heating Assistance Program
1-907-465-3058
1-907-465-3319 fax
10002 Glacier Highway, Suite 305
Juneau, AK 99801

Municipality Of Anchorage
Aging and Disability Resource Center
343-7770
825 L Street
Anchorage, AK 99501

Delinquent Account Member 01/22/2014



5601 Electron Drive, Anchorage
(907) 563-5060

CREDIT SHUTOFF NOTICE

RECEIVED

JAN 09 2015

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

YOUR ELECTRIC SERVICE WILL BE DISCONNECTED ON OR AFTER DATE SHOWN BELOW.

Shutoff Date:

AMOUNT DUE:

Payment of your bill as shown on this notice must be received in our office before the shutoff date to prevent disconnection of your electric service. To ensure the Credit Department is promptly notified of your payment, bring payment to the office.

Member-Account Number: -

Service Address:

Please note: The amount due shown on this notice includes current, past due, and delinquent balances. Delinquent amounts must be paid to prevent service disconnection. Service disconnected for non-payment will be restored within 3 working days when delinquent and reconnect charges are paid. A security deposit may also be required.

Payment vendor phone line for Chugach bill payment is 762-7803.

MEDICAL EMERGENCY INFORMATION:

IMPORTANT – If this residence is occupied by a person who is seriously ill, elderly, handicapped or dependent on life support systems, please notify the Credit Department at 563-5060 IMMEDIATELY.

CHARGES FOR RECONNECTION:

An additional deposit of up to two times the average monthly bill will be assessed to an account which has been disconnected. In addition, as provided by tariff, the following reconnect fees will apply:

- 1) During office hours - \$41.00;
- 2) Outside office hours - \$87.00;
- 3) Call-out reconnect charge = \$372.00.

DEFERRED PAYMENT PLAN:

You may contact the utility for information regarding a deferred payment arrangement or other remedies which may be available to you.

DISPUTES:

To dispute this bill and/or the pending disconnection of service, you should visit Chugach at 5601 Electron Drive, Anchorage, Alaska or call (907) 563-5060. Chugach reserves the right to disconnect service after allowing you an opportunity to discuss the dispute, either in person or by phone, if Chugach continues to find the disconnection of service is justified. You are also entitled to file a complaint with the Regulatory Commission of Alaska under 3AAC48.120 or 3AAC48.130 if you are not satisfied with Chugach's response or the resolution of your contested bill or tariff provision.

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Anchorage, AK 99501

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JAN 09 2015

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

CHUGACH
POWERING ALASKA'S FUTURE

Tired of your electric bill
up one month,
down the next?

Keep it level with ...

LevelPaySM
BY CHUGACH

LevelPaySM
BY CHUGACH

Avoid the ups and downs on your monthly bill. With LevelPay, you pay the same amount every month. So even when your electric use rises, your monthly Chugach bills won't.* It's a great way to reduce the pressure on your budget every winter.

- Log on to www.chugachelectric.com and click "For Your Home," "LevelPay"
- Complete and return this simple form by mail or fax to 762-4678
- For more information or to sign up, call Chugach at 563-7366 or 800-478-7494

* Payments are based on your average annual use. The LevelPay billing year starts with your May bill. To help you avoid overpayment (or underpayment), we'll check your usage during the year and may adjust your monthly billing amount.

Member name:

Chugach account number:

Daytime phone:

E-mail address:

CHUGACH
PO Box 196300 Anchorage, AK 99516



P.O. Box 196300
Anchorage, AK 99519-6300
(907)563-7494

RECEIVED

JAN 09 2015

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

DEFERRED PAYMENT AGREEMENT

March 6, 2013

NEW MEMBER
1234 RESIDENCE ST
ANCHORAGE, AK 99515

Amount to be paid per this agreement \$ _____.

I _____, Member-Account Number 00123456789 - 001234567,
agree to make the following payments on my account.

Today's Down Payment \$ _____

Payment Amounts	Due Dates	Additional Comments
\$ _____	_____	_____
\$ _____	_____	_____
\$ _____	_____	_____
\$ _____	_____	_____
\$ _____	_____	_____

I further agree to pay all future bills for service by Chugach Electric Association in full at the time they are due. Bills are mailed at approximately the same time each month, but failure to receive a bill will not relieve me of the obligation to pay for such service within the time allowed.

It is further understood that failure to observe the terms of the agreement will result in disconnection of service with 3 working days' notice, and the full amount of the bill plus all applicable fees and deposits become due and payable.

Date Member Signature

Accepted: _____
Credit Representative Signature

Detail:
Deposit \$ _____
Reconnect Fee \$ _____
Account Balance \$ _____

RECEIVED

JAN 09 2015

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA



DEFERRED DEPOSIT AGREEMENT

P. O. Box 196300
Anchorage, AK 99519-6300
(907)563-7494

MARCH 6, 2013

NEW MEMBER
1234 RESIDENCE ST
ANCHORAGE, AK 99515

Deposit to be paid per this agreement \$ _____.

I _____, Member-Account Number 00123456789 - 001234567
agree to make the following payments on my account.

Payment Amounts	Due Dates	Additional Comments
\$ _____	_____	_____
\$ _____	_____	_____
\$ _____	_____	_____
\$ _____	_____	_____
\$ _____	_____	_____

I further agree to pay all future bills for service by Chugach Electric Association in full at the time they are due. Bills are mailed at approximately the same time each month, but failure to receive a bill will not relieve me of the obligation to pay for such service within the time allowed.

It is further understood that failure to observe the terms of the agreement will result in disconnection of service with 3 working days' notice, and the full amount of the bill plus all applicable fees and deposits become due and payable.

Date

Member Signature

Accepted:

Credit Representative Signature



RELEASE OF INFORMATION

Notwithstanding the obligation, if any, Chugach Electric Association, Inc. (Chugach) may have to keep my account information confidential, I hereby authorize Chugach to release information on my utility bills, both past and future, to:

I agree that a photocopy of this release may be used for the purpose stated.

I understand that this information will be used only to provide data, and no information obtained through this release shall be made public in such a manner that the dwelling or occupants can be identified.

This Release of Information expires one year from the signature date below on this page.

Hereby signing, I (printed name) _____, attest to being an authorized person on the Chugach account listed below, and authorize the organization/agency listed above or its designee to obtain record of my utility billing information.

Member-Account Number: _____

Member Signature: _____

Dated: _____
(As stated, this Release of Information will expire no later than one year from this date.)



Chugach Electric Association
P O Box 196300
Anchorage, AK 99519-6300
Ph: 563-7366 Fax: 762-4678

RECEIVED

JAN 09 2015

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

AUTOMATIC LANDLORD/PROPERTY MANAGEMENT AGREEMENT

Member Name/Mailing Address:

Member Number: _____

Member Phone Number: _____

Landlord / Property Manager: _____ Phone Number: _____

Contact Person: _____ Phone Number: _____

Mailing Address: _____

*List the service address, including space number, apartment number, and meter number on the reverse side of this agreement.
The landlord / property manager is responsible for verification of this information.*

Basic Provisions of Agreement

Electric service and billing will be automatically continued under the Landlord/Property Manager's name from the time of one Tenant ordered disconnect until a succeeding Tenant applies for service. Electric service will remain in the Landlord / Property manager's name until a tenant applies for service or the landlord / property manager submits a request to cancel the agreement in its entirety.

Electric service and billing will automatically change from the Landlord/Property Manager's name to the tenant's name upon the tenant's request and completion of the Chugach Application for Service. Billings shall be the responsibility of the Landlord/Property Manager when a succeeding Tenant fails to apply for service. Resolution of disputes arising from these billings shall be between the Tenant and the Landlord/Property Manager.

In the event Chugach Electric must terminate electric service to the Tenant for non-payment, the electric service will remain connected. Electric service will automatically transfer to the Landlord/Property Manager's name with the meter read obtained at the time a disconnect notice is delivered or mailed. Service and billing will remain in the Landlord/Property Manager's name until the current Tenant satisfies his obligation to Chugach Electric and requests a continuation of service, or a succeeding Tenant applies for service. The charge for this service is a one-time connection fee of \$20.00 for the establishment of the billing.

Membership in Chugach Electric Association, Inc. is a prerequisite to this automatic landlord/property management agreement.

If a Landlord / Property Manager's account becomes delinquent and all charges due have not been paid prior to the scheduled disconnect, this agreement may be canceled. The Landlord/Property Manager may terminate this agreement by written notice to Chugach Electric at any time. To reinstate a Landlord Tenant Agreement, a new agreement must be signed, dated and received by Chugach Electric.

This service is provided pursuant to Chugach Electric's policy as amended from time to time and all parties shall abide by the terms and conditions therein. This agreement is not valid until signed by the Landlord/Property Manager and returned to Chugach Electric.

I have read and understand the terms of this agreement.

Owner or Landlord/Property Manager's Signature _____

Date Signed _____

LLT Agreement.docx 9-16-2013

CEA CSR _____ Date _____

RECEIVED

JAN 09 2015



STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

Date: _____

AUTOMATIC LANDLORD/PROPERTY MANAGEMENT AGREEMENT

Chugach Electric Association, Inc. PO Box 196300, Anchorage, AK 99519-6300
Phone 907-563-7366 – Fax 907-762-4678

***This page not valid without a signature on page 1.**

Owner/Landlord/Property Manager: _____

Member Number: _____

Service Location and Unit Number:	Meter Number:	Account Number: