

Get ready: New online payment process for members begins March 29

A new and improved payment system will come online March 29 for Chugach members.

The new system will make it easier to set up automatic payments, provide more up-to-date billing and account balance information, use new payment methods, such as Apple Pay and Pay Pal, while also securely storing member payment information. Members can also set up new notifications and reminders, including email and text messaging.



On March 29, members who use online payments will need to set up their financial information in the new system. Payments scheduled for bills due in March will be paid with the old payment processor, while bills due in April will need to be paid with the new payment processor.

To ensure your auto payments are not interrupted, log in to myaccount.chugachelectric.com on March 29 to update your payment information. If you do not have My Account portal access, follow the steps on the login page to register.

To ensure members are ready, Chugach will remind members via email in mid-March of the upcoming change including instructions on how to update your own payment information.

Current member information important for voting in annual election

As we prepare for Chugach's 2023 annual meeting and election, it's important members have current information on file in order to streamline the voting process. Please check to make sure we have a current member application with signature; your preferred mailing address; and a current email address. Chugach's election utilizes electronic voting and, upon request, paper ballots.

One tool making it simple to be current with your email is in the My Account member portal. Log in and highlight the profile icon, then you can add the specific email you want used for election communication.

Three board seats on the ballot

Voting in the annual election will begin in mid-April, with members choosing three candidates to serve on the Chugach Board of Directors. The nominating process is closed but members can still run by petition. A petition candidate needs signatures from 50 Chugach members to be considered.

If you are interested in running by petition, find the forms on chugachelectric.com or contact Julie Hasquet at julie_hasquet@chugachelectric.com or (907) 762-4489. The petition candidate deadline is March 10.

Annual Meeting and Member Appreciation Event

The Chugach Annual Meeting and Member Appreciation Event are scheduled for Friday, May 19, at ChangePoint Alaska. More details to come in the April Outlet. {191324154}

Chugach battery storage project will improve reliability and efficiency

Chugach is investing in a Battery Energy Storage System (BESS) that will primarily serve as a reliability and efficiency project, focused on improving the primary frequency response on the Railbelt Transmission System. Battery storage technology enables utilities to store energy for later use and allows for more efficient natural gas generation.

The battery will enable Chugach to generate the same amount of power consuming less natural gas. Battery storage is also one of several technology options that allow flexibility in the power system and make it possible to integrate high levels of renewable energy, such as wind and solar.

The BESS, a Tesla Megapack system, is rated at 40 Megawatts for two hours. It will be located just



A Tesla Megapack. (Photo courtesy of Tesla)

south of the Chugach headquarters building on Electron Drive. Matanuska Electric Association, Inc. will have a 25% interest in the BESS project.



In the community | A banner day

Chilly weather and steady snowfall didn't stop our line crew from kicking off Fur Rendezvous by hanging the RonDY banner across 4th Avenue on February 17. Chugach is happy to support this unique Anchorage festival that began in 1935.



CHUGACH EMPLOYEE SPOTLIGHT

From Engineering to Operations to Member Services, all of Chugach's roughly 460 employees live and work in Alaska.

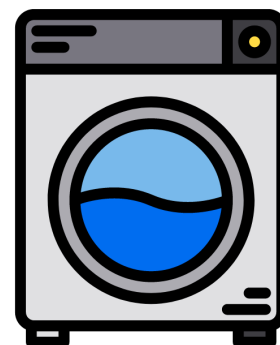
Each month we will introduce you to one of our employees who work every day to provide safe, reliable power to our members.



Name: Mary Gilbert
Position: Admin Secretary,
Distribution Engineering
Time at Chugach: 14 years

As the administrative secretary for distribution engineering, Mary enjoys the fact she learns something new every day. She says the most challenging part of her job is how busy it gets during construction season with multiple projects needing review and approval.

Green Corner Reducing our carbon footprint



Consider washing your clothes in cold water to save on water heating costs. It also keeps colors from fading and clothes from shrinking.



The Outlet

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Member number hide-n-seek

Find your member number in (brackets) in the Outlet and get a \$100 credit on your electric bill. Call Chugach at 907- 563-7366 to claim your prize.